

H-E-B and Favor Delivery have introduced a new service that allows customers to have grocery essentials delivered straight to their doorstep in two hours or less. In addition to H-E-B Curbside and Home Delivery, Texans can now use Favor's new Express Delivery service, to have products delivered from every H-E-B, Central Market and Joe V's store in Texas, with no membership fees or minimum order requirement.

With Express Delivery, customers can choose up to 25 items from a selected list of groceries and essentials, such as dairy, meat, produce, beer and wine and more, and customize their desired sizes and quantities. Each order will have a dedicated Favor Runner (delivery driver) who will contact the customer with any substitutions along the way. All deliveries will be placed at the customer's doorstep for a completely contactless experience, and customers will receive a notification when their Favor has arrived at their door.

"This new service is another way H-E-B and Favor are working together to respond to unprecedented demand during this crisis to get Texans the essentials they need, when they need them," said Jag Bath, H-E-B Chief Digital Officer and Favor CEO. "We continue increasing H-E-B Curbside and Home Delivery availability for customers who want to place orders in advance for same day, next day or later — and now, with Express Delivery, Texans can get two-hour delivery on up to 25 items when they need an immediate option."

Express Delivery from H-E-B, Central Market and Joe V's is available seven days a week, from 11 a.m. to 6:30 p.m. via the [Favor app](#) or [favordelivery.com](#). For a limited time, Express Delivery includes a \$4.98 two-hour delivery fee (regularly \$9.95) and \$10 tip, which goes entirely to the Runner who will personally shop and deliver items. In an effort to serve more Texans during this crisis, [H-E-B and Favor recently announced Favor's rapid statewide expansion](#) to provide more Texans with access to on-demand delivery from restaurants and stores, and to support more seniors via the H-E-B & Favor Senior Support Program. Within an accelerated one-week timeframe, Favor doubled its delivery footprint across Texas by launching 75 new markets and expanding its existing markets in all directions. This move enabled H-E-B and Favor to expand its Senior Support Program to every H-E-B, Central Market and Joe V's store in Texas. The H-E-B & Favor Senior Support Program provides seniors (60+) with delivery of groceries and essentials via its dedicated web ordering service or phone line. Seniors can place same-day grocery orders through the Senior Support Program's [Easy Ordering & Delivery website](#) from 11 a.m. to 6:30 p.m., seven days a week. The Senior Support Line phone ordering service is available by calling 1-833-397-0080, from 11 a.m. to 3 p.m., seven days a week. For more information on the Senior Support Program, visit [favordelivery.com/seniors](#).

To continue making this service affordable to seniors, H-E-B and Favor will extend waiving all delivery service fees for the Senior Support Program through the end of May, and orders will only require a \$10 Runner tip. To help make these deliveries even more affordable for seniors, Texans can give directly to the Senior Support Fund at [favordelivery.com/SeniorSupportFund](#) or after placing an order in the Favor app. 100% of contributions are directly applied to seniors' orders to ensure they have access to low-cost home delivery during this crisis.